## TELANGANA STATE INDUSTRIAL INFRASTRUCTURE CORPORATION LIMITED

(A Government of Telangana State Undertaking)

## Circular.No.13/AMW/Land Allotment Policy/Redressal of Grievances Dt:10/07/2017

Sub: Land Allotment Policy- Uniform guidelines issued by the Government - Redressal of Grievances - Circular - Issued - Reg.

Ref: G.O.Ms.No.571 of Revenue (Assignment-1) Department dated 14/09/2012.

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In the G.O.Ms.No.571 cited, the erstwhile Government had framed a transparent policy guidelines for allotment of Government land for various purposes to the different Government departments and Private Organizations both in terms of extent, and rate etc.

Accordingly, the procedure for allotment of land i.e., allotment of land to TSIIC (APIIC) by the Government and allotment of land by TSIIC to the entrepreneurs for the establishment of industrial units has been notified in Annexure-I of the GO empowering the DIPC (District Industrial Promotion Committee) headed by the District Collector to allot the land up to 5 Ac (up to value of Rs.1.00 crore) in the Industrial Parks and empowering VC&MD of TSIIC (APIIC) to allot the land exceeding the value of Rs.1.00 crore and land parcels above 5.00 Acs to 50.00 Acs in the Industrial Parks established by the Corporation / in the land banks notified by the Corporation.

Now, the attention of all Zonal Managers / /Deputy Zonal Managers/ HoDs of the Corporation is drawn on the reforms to be undertaken as a part of "Ease of Doing Business - 2017" in respect of redressal of grievances of the applicants who have filed application for allotment of land / who have been allotted the land against their applications and the following directions are issued:

1. Appeal by the applicant for allotment of land up to 5.00 Acres (up to value of Rs.1.00 cr): An aggrieved applicant shall make a representation to the Zonal Manager concerned in respect of allotment of land to the unit. The Zonal Manager concerned shall examine the representation in detail with reference to the relevant documents submitted by the applicant, call for additional information if any, give an opportunity for a personal hearing within (15) days

of receipt of such representation of the applicant and after hearing him/her shall take necessary action to address the grievances and communicate his /her decision within (7) days.

If the applicant is not satisfied with the response of the Zonal Manager, he/she may file an appeal along with copies of all relevant documents and the copy of decision communicated by the Zonal Manager concerned, to the VC&MD, TSIIC Ltd within (30) days of receipt of such response from the Zonal Manager. The VC&MD, TSIIC will review all such appeals and conduct a hearing in presence of the Zonal Manager and applicant by giving (7) days notice to the applicant and shall dispose the matter based on the merits of each case. The decision of the VC&MD will be communicated to the applicant within (7) days from the date of approval.

2. Appeal by the applicant for allotment of land of the value more than Rs.1.00 crore and allotment of land / plot above 5.00 Acres and up to 50.00 Acres: An aggrieved applicant shall make a representation to the VC&MD, TSIIC in respect of allotment of land to the unit. The concerned HoD will examine the representation in detail with reference to the relevant documents submitted by the applicant, call for additional information if any, give an opportunity for a personal hearing within (15) days of receipt of such representations of the applicants and after hearing the applicants shall take necessary action to address the grievances and communicate the decision within (7) days with the approval of VC&MD, TSIIC.

If the applicant is not satisfied with the response of HoD (communicated with the approval of VC&MD, TSIIC) he/she may file appeal along with copies of all relevant documents and the copy of decision communicated by the Corporation to the Chairman, TSIIC Board within (30) days of receipt of such response from the Corporation. All such appeals received from the aggrieved applicants will be placed before the TSIIC-Board in its ensuing meeting for review case wise, and dispose the matter based on the merits of each case. The decision of the Board will be communicated to applicant within (7) days of receipt of Board minutes.

All the Zonal Managers / HoDs are directed to follow the above instructions in respect of redressal of grievances for allotment of land / Plots to the entrepreneurs in the Industrial Parks developed by the Corporation and land allotted from out of Land Bank maintained by the Corporation.

Sd/-

Vice Chairman & Managing Director

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D. gitangah Chief General Manager (AM)

To: ZMs/ DZMs/HoDs